

Datasheet

Digital Fabric Platform Exclusively with Logicalis Managed Services

Cisco-powered Intelligent Connectivity and Logicalis' Digital Fabric Platform help your network work better – through a digital dashboard, process automation capabilities, and more – to drive enterprise-wide visibility, efficiency, and effectiveness.

Today's Networking Challenges

To keep pace with the evolving business landscape and the market, organizations are deploying and innovating with next-generation applications. Yet to support these use cases, they need networking infrastructure and solutions that can support:

- High-speed data transfer and ultra-low latency for real-time applications.
- Scalability for numerous connected devices.
- High reliability and robust security, especially for mission-critical applications.
- A seamless user experience for anyone connected to the network.

At the same time, organizations need the right tools and support to minimize complexity and make full use of modern networking solutions.



How Logicalis Can Help

With Intelligent Connectivity, our managed Digital Fabric Platform provides capabilities that help you make the most of your next-generation network:

- A fully integrated platform with applications and our business processes sewn in, so you don't have to build one yourself.
- AI and predictive capabilities that separate relevant from irrelevant data, enabling us to focus on the ones that really matter and fix incidents before disruption occurs.
- A real-time digital dashboard that provides benchmarks against enterprise and other standards, identifies where to concentrate your time, and delivers actionable recommendations with related impacts.
- End-to-end process capabilities that allow us to automate highly repeatable and redundant tasks.
- Highly certified professionals who are invested in your success and can provide the actionable advice needed to improve your overall environment and make sound investments.

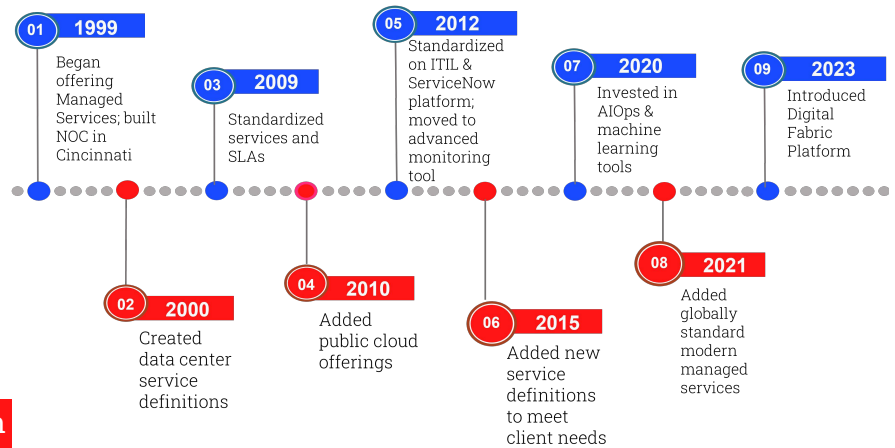
An Intelligent Platform Built on Our Managed Services Heritage

We launched our Managed Services practice over 20 years ago, and since then, we have continually invested in our business, team, and capabilities in order to remain a strategic, trusted advisor to our customers.

It's from this heritage that we engineered our exclusive Digital Fabric Platform with business processes, automation, and multiple best-in-class integrations that open the door to efficiencies, optimizations, and performance most organizations could never attain without significant expenses.

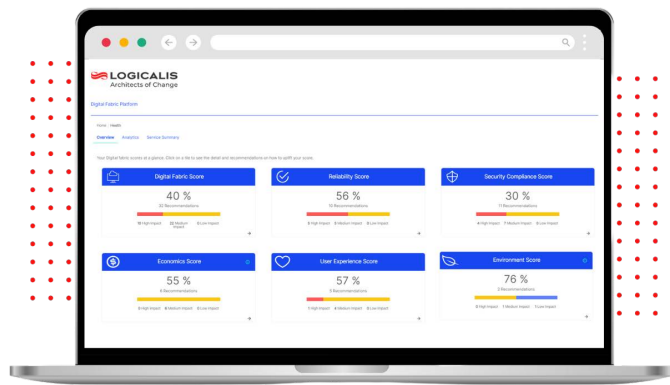
From Reactive to Proactive to Predictive

This timeline showcases the progression of Logicalis Managed Services from a reactive approach to a proactive strategy to the adoption of our current predictive service model.



Ensure infrastructure efficiency with KPI-based health

Our service definitions are tailored to meet individual KPIs, which collectively contribute to five business-critical success factors: Reliability, Economics, Environment, Security, and User Experience. The resulting infrastructure health looks beyond the individual device or configuration item to the entire network, cloud, security, and workplace service under contract. The more services you have contracted with us, the more complete picture you'll have of your environment.



Maximize your network investments with data-driven recommendations

By themselves, the numbers are simply point-in-time indicators of infrastructure health. Logicalis experts—and this is where you get real value—will interpret what it all means and give you prioritized, data-driven recommendations and advice as part of your regular business reviews. The goal is to show you how and when to make technology investment decisions that will drive the biggest impact on your business—now and into the future.

More about health

The AIOps-powered Digital Fabric Platform generates 5 high-level scores—Reliability, Economic, Environmental, Security, and User Experience. Each score has an associated number of measurable datapoints that, when combined, delivers a health score that reflects the health of the services contracted. For example, the Reliability score currently has up to 250 datapoints.

If you're contracted with all Logicalis services, there are hundreds of datapoints that make up your scores—with more being added all the time. The more services you have contracted with us, the more complete a picture you'll have of your environment.

Finally, recommendations for each score, coupled with expert advice from your trusted Logicalis advisor, will provide an on-ramp to improving the health of your network and your infrastructure.

Benefits



Greater control

Improve visibility with an enterprise-wide, real-time dashboard view of network and infrastructure health—the more services you have contracted, the more complete a picture you'll have of your environment.



More efficient operations

Automate processes and optimize operations with AIOps, machine learning, analytics, and other technologies, reducing the business impacts of talent shortages and enabling a sharper focus on the core business.



More cost-effective operations

Maximize your technology investments to meet business objectives with data-driven recommendations and expert advice.

Services

Logicalis Managed Services includes an extensive and growing service catalog with hundreds of service definitions built over 20 years, along with pre-engineered managed solutions in each of our technology pillars.



Architect a network for agility and flexibility so it can scale based on demand and react to change quickly.

Network

*Wired / Wireless / SD-WAN /
CASB / SASE*



Accelerate cloud adoption with a foundation that delivers scalability, high availability, cost efficiencies and ongoing innovation.

Cloud

*Private / Public / Hybrid
Storage - Compute - DB*



Integrate and orchestrate security across the entire digital ecosystem using a hyperscale cloud-native platform.

Security

*Sentinel SEIM / Defender /
Secure Score*



Build a workplace with digital technologies that balances productivity with employee empowerment.

Workplace

*M365 / Webex / Teams /
Cloud Calling / Meeting Rooms /
Identity & Endpoint Mgmt.*

Intelligent Connectivity + Digital Fabric Platform

With Intelligent Connectivity, powered by Cisco, our unique Digital Fabric Platform contextualizes large volumes of data, enabling us to proactively detect, prevent, predict, and provide recommendations, so you can focus on innovation, instead of your network:



Automation

Automates routine resolutions, fulfillments, queries, etc. via scripts and workflows.



AI/Machine learning/Analytics

Provides insights into large volumes of underlying data via a graphical representation and uses clustering to group related events and predictions to statistically predict the next event in a pattern.



Digital dashboard

Real-time enterprise-wide dashboard shows the health of the IT environment and provides insights on the next best actions to take—along with associated impacts—to improve.

Why Logicalis?

- **Cisco-certified experts** – One of only six Global Gold partners, we have partnered with Cisco for over 25 years to drive successful transformation for thousands of businesses.
- **Global Connectivity MSP partner** – Logicalis is one of the leading Cisco partners in providing Managed next-generation connectivity, including Managed SD-WAN, SASE, and Private 5G for Enterprise.
- **Managed services heritage** – Logicalis has over 20+ years of managed services experience and has received awards for its services innovations.
- **End-to-end services** – Logicalis also offers consulting, advisory, and professional services, along with 24x7x365 Level 1/2 global service desk support for leading operating systems, browsers, mobile devices, and applications.
- **Logicalis-exclusive technology** – The Logicalis Digital Fabric Platform brings together sophisticated business process designs, automation, and multiple integrations—and we're continually rolling out new services and functionality.

Take the next step in IT excellence

Contact your Logicalis Account Representative or discover more by visiting:

Logicalis Managed Services

